

**Pre-Bid Queries for RFP vide ref : HO/ITD/1015/2022 Dt 20.04.2022**

S.No	RFP Point number/ Title	Page No in RFP	Details provided in the RFP	Query/Changes Requested	Amended
1	23. Delivery and implementation 20. DELIVERY SCHEDULE	14 & 20	Total time for delivery and installation of hardware should not exceed 4 weeks from date of Purchase Order.	Herewith requesting to modify the delivery schedule as 14 weeks from date of purchase order since we are facing challenges in short supply of semi conductors and other hardware components globally.	<b>Amendment :</b> Total time for delivery and installation of hardware should not exceed 8 weeks from date of Purchase Order.
2	Annexure X - Manufacturer's authorization form	53	We further certify that, Incase the authorized partner is not able to meet its obligations as per contract during contract period, We as the OEM, Shall perform the said obligations with regard to their items through alternative and acceptable service provider. We also undertake to sign the ESCROW agreement along with the successful bidder.	Herewith requesting to modify the clause as below since we will be partnering as an OEM with bidder as the contract owner. We further certify that, Incase the authorized partner is not able to meet its obligations as per contract during contract period, We as the OEM, Shall perform the said obligations with regard to their items through alternative and acceptable service provider.	Please adhere to the RFP terms and conditions
3	Annexure-II - Technical Bid	36	HDD Required: The System Should be Supplied with 2 Nos of 1 TB SATA 6G 7.2K RPM SFF SSD to be configured in RAID-1 with hot spare	As SSD comes with 960GB, kindly confirm if we can quote with 2x960GB	<b>Clarification:</b> The SSD can be quoted if it is lesser than 1TB but should not be below 900 GB.
4	Annexure-II - Technical Bid	36	Processor: Intel® Xeon® CPU GOLD 5222 3.80 GHz/ 4 Core 16.5 MB cache	This is Cascade lake one Gen which is old Processor. Please consider on Icelake processor model	Please adhere to the RFP terms and conditions
5	Memory Maximum	31	The System has to support a maximum Memory of 512 GB or Higher with support for memory mirroring and memory rank sparing	Request you to change this clause as "The System has to support a maximum Memory of <b>1.5TB or Higher with Minimum 24DIMM Slots</b> and support for memory mirroring and memory rank sparing	Please adhere to the RFP terms and conditions
6	HDD Required	31	The System Should be Supplied with 2 Nos of 1 TB SATA 6G 7.2K RPM SFF SSD to be configured in RAID-1 with hot spare	Is the requirement is SSD with 6G SATA I/F or Is the requirement is SSD with 12G SAS I/F (Note: SSDs will have any spindle disks. There by 7200RPM do not have any relevance.) or Is the requirement is SATA HDD with 7,200RPM?  Hot Spare: Is Hot Spare is a 3rd Disk in addition to the two (2) disks in RAID1	<b>Amendment:</b> The System Should be Supplied with 2 Nos of 900 GB SATA 6G SFF SSD or more to be configured in RAID-1 with hot spare
7	Remote Management Hardware	32	Software web based update should be scheduled for availability of new updates and configure e-mail task to notify for new updates.	Request you to Remove this Clause as this is specific to One OEM.	<b>Clarifications:</b> In our view the updates should be informed and updated by the vendor as and when available for the server.
		32	Predictive Failure Analysis (PFA) on max no. of components (should at least include processor, memory and Disk).		
8	Accessories	32	The system has to be supplied with standard documentation, cables, Rack Mount Kit & Cable Management ARM.  Accessories to connect to - IP-KVM Switch, - network switch, - SAN (1 No. Optic fibre dual Channel), etc. should be supplied	request you share the IP-KVM Switch and cables available in the DC. This is required to offer right "Accessories to connect to IP-KVM Switch".  Kindly Confirm regarding the requirement of FC-SAN host Bus Adapter - Is it Single Port or Dual Port HBA - Is the requiremnt is One FC-HBA or Two (2) HBAs for Adapter level Redundancy.	<b>Amendment:</b> For each server - One number of dual port fiber HBA with two cables, rest is as per the RFP <b>Clarification:</b> Bank is already having SAN switch with FC connectivity, IP-KVM with monitor Console and ethernet switch. Vendor has to provide the necessary cables to connect the same.
9	Consolidated Software License Requirement	30	Windows Server 2012 R2 Standard Edition (4 Core Pack or higher)	present there was no Win Server 2012 R2 is available from Microsoft.	<b>Amendment:</b> Windows Server 2022 Standard - 16 Core License Pack
10	Date of Submission	3	RFP submission	request you to extend min 3-4 days to submit the bid.	<b>Amendment:</b> Last Date of Bid submission of the RFP is extended upto 06.05.2022 at 15.00 HR
11	EMD		Note: Companies registered as Micro/Small Units under MSE/NSIC should submit documentary proof for claiming exemption for Point No.8 & 9	we are MSME registered company, hence we are eligible to exemption from the EMD	Please adhere to the RFP terms and conditions